

GMN Iridium GO! User Guide

GMN makes your Iridium GO! easy to use with standard +1 US numbers removing the need for complex dialling codes. This guide will help you quickly and easily start using your GMN Iridium GO! service.

GMN Iridium GO! Rate Plans

The Iridium GO! can be connected on the regular GMN Iridium rate plans or the GMN Iridium GO! Unlimited Data Plan.

Before using your Iridium GO! please refer to the Iridium GO! User Manual provided.

Helpful hints on using your Iridium GO! on GMN's Unique Network

Please ensure:

- 1) The SIM is installed, the battery is charged.
- 2) The Iridium GO! is outside with the swivel antenna raised to the upright position so it has a clear view of the sky.
- 3) The Iridium GO! applications are downloaded and installed on your smart phone.
- 4) Iridium GO! is paired with your smart phone using Wi-Fi settings.
- 5) SOS Emergency settings and GMN voicemail number are configured as below.

Emergency SOS Button Settings

Iridium GO! is equipped with GPS, a dedicated SOS button which is under the SOS cover on the side of the Iridium GO! and a SOS icon on the Iridium GO! Application. You may choose what happens when the SOS button is pressed or activated on the Iridium GO! Application:

- 1) You may choose your own personal recipients to receive text messages and/or calls when you press the SOS button (for example a family member or co-worker)

OR;

- 2) You may choose to access the global emergency support services of the GEOS Alliance International Emergency Response Centre operated by Travel Safety Group Limited. The GEOS Alliance services are provided by Iridium at no additional cost – before you can access these services you must register at **<https://my-geos.com/registration>**

Full instructions on SOS settings are available in the Iridium GO! User Manual.

Voicemail

GMN provides a voicemail service so you never miss a call. Iridium GO! is pre-programmed with '+881662990000' and needs to be configured to the GMN Voicemail number.

Go to Iridium GO! Application, select Settings > Call > Voicemail number > enter +61424212121 and select Save. You can call this number from your Iridium GO! to setup your voicemail and retrieve your voicemail messages.

How to make GMN Satellite phone calls and/or send SMS messages:

National Calls & Mobile Calls

To make a standard national call within the United States simply enter +1 <area code> <phone number>. For example, to call the 302-260-8378 GMN Test Number, simply dial +13022608378.

International Calls

To make an international call simply enter the number in the format + <country code> <area code> <phone number>. Remember, if the area code has a leading 0 then you must omit that when you enter the number – for example to call the number 09 XXX XXXX in Auckland, New Zealand dial +649XXXXXXXX or to call the number 04 XXX XXXXX in Australia dial +614XXXXXXXXX.

Using your GMN Iridium service outside the United States

If you are using your GMN Iridium service outside the US and you are dialling a number local to the country you are in, you must dial the number in International format. For example if you are in New Zealand and you want to dial the number 09 XXX XXXX in Auckland, New Zealand you must dial +649XXXXXXXX.

Storing Numbers

We recommend you store the contact numbers in your phone in the international dialling format, so that you don't experience difficulties when you use your Iridium GO! That way you will be able to dial the number successfully wherever you are calling.

SMS Text Messages

You can send SMS text messages from your satellite Iridium GO! to standard mobile numbers in the United States and overseas. To send a text message always enter the mobile number in the international format, for example a US number would be in the format +1XXXXXXXXXX, an Australian mobile would be in the format +614XXXXXXXX and a New Zealand mobile number would be in the format +642XXXXXXXX.

SMS Service Centre Number

The correct SMS service centre number must be stored in your Iridium GO! in order to send SMS text messages successfully. This number is stored in your GMN SIM and will normally transfer to the Iridium GO! automatically when the SIM is installed. If you are unable to send SMS text messages please check the SMS service centre number – select Settings >Message> Service center> +61415011740 and select Save. If the correct number is not displayed you can edit the number by tapping on the number, deleting the old number, entering the correct number and selecting 'OK'. If the correct number is displayed and you are still unable to send SMS text messages please call GMN Customer Care +1-865-379-8723.

GPS Essentials

Iridium GO! GPS features include sending Quick GPS and Tracking text messages or emails to your chosen recipients. Each GPS and Tracking message and email will be charged at SMS text messaging rate. Full instructions on the Quick GPS and Tracking setting of Iridium GO! are available in the Iridium GO! User Manual.

Using your GMN Iridium GO! for data connection:

Direct Internet Data

You can use your Iridium GO! to connect to specific Iridium GO! supported Apps such as XGate.

Iridium Direct Internet is much slower than normal internet services and GMN does not recommend using Iridium GO! for general internet use.

**If you require further assistance please contact
GMN Customer Care on +1-865-379-8723**



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